

Annex 1 - Performance - City Outcomes and Council Delivery Indicators 2023-2027

Financial Health (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Forecast Budget Outturn (£000s Overspent / -Underspent) - CYC Subtotal (excluding contingency)	£3,661 (2023/24)	£3,896 (Q1 2024/25)	➡	Quarterly	Not available	Q2 2024/25 data available in November 2024
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Health and wellbeing: A health generating city (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Income Deprivation Affecting Children Index (IDACI)	0.12 (2022/23)	0.1 (2023/24)	➡	5 yearly	National Rank 2023/24: 253	2024/25 data available in October 2024
Number of children in temporary accommodation - (Snapshot)	63 (2022/23)	45 (2023/24)	⬇️ Good	Quarterly	Not available	Q1 2024/25 data available in November 2024
%pt gap between disadvantaged pupils (eligible for FSM in the last 6 years, looked after and adopted from care) and their peers achieving 9-4 in English & Maths at KS4	32.00% (2021/22)	43.60% (2022/23)	⬆️ Bad	Annual	National Data 2022/23 43.30%	2023/24 data available in December 2024
% of reception year children recorded as being overweight (incl. obese) (single year)	22.70% (2021/22)	19.90% (2022/23)	➡	Annual	National Data 2022/23 21.31%	2023/24 data available in November 2024
Slope index of inequality in life expectancy at birth - Female - (Three year period)	6.2 (2019/20)	5.7 (2020/21)	➡	Annual	Regional Rank 2020/21: 3	2021/22 data available TBC
Slope index of inequality in life expectancy at birth - Male - (Three year period)	8.3 (2019/20)	8.4 (2020/21)	➡	Annual	Regional Rank 2020/21: 3	2021/22 data available TBC
% of adults (aged 16+) that are physically active (150+ moderate intensity equivalent minutes per week, excl. gardening)	70.4% (2022/23)	69.8% (2023/24)	➡	Annual	National Data 2023/24 63.4%	2024/25 data available in April 2025
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Health and wellbeing: A health generating city (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Percentage of people who use services who have control over their daily life - Disabled People (ASC User Survey)	79% (2021/22)	78% (2022/23)	➡	Annual	Not available	2023/24 data available in December 2024
Percentage of people who use services who have control over their daily life - Older People (ASC User Survey)	71% (2021/22)	77% (2022/23)	⬆️ Good	Annual	Not available	2023/24 data available in December 2024
Overall satisfaction of people who use services with their care and support	65.10% (2021/22)	66.50% (2022/23)	➡	Annual	National Data 2022/23 64.40%	2023/24 data available in December 2024
Health Inequalities in wards	See below	See below	➡	Annual	Not available	See below
Absolute gap in mortality ratio for deaths from circulatory disease (under 75) between highest and lowest York ward (5 year aggregated)	153.8 (2019/20)	141.1 (2020/21)	➡	Annual	Not available	2021/22 data available in December 2024
Gap in years in Life Expectancy at birth for Males between highest and lowest York ward (5 year aggregated)	10.2 (2019/20)	11.7 (2020/21)	➡	Annual	Not available	2021/22 data available in December 2024
Gap in years in Life Expectancy at birth for Females between highest and lowest York ward (5 year aggregated)	8.2 (2019/20)	11.1 (2020/21)	➡	Annual	Not available	2021/22 data available in December 2024
Absolute gap in hospital admission ratio for self-harm between highest and lowest York ward (5 year aggregated)	133.2 (2019/20)	119.6 (2020/21)	➡	Annual	Not available	2021/22 data available in December 2024
Absolute gap in hospital admission ratio for alcohol-related harm (narrow definition) between highest and lowest York ward (5 year aggregated)	70.7 (2017/18)	88.8 (2020/21)	➡	Annual	Not available	2021/22 data available in December 2024
Absolute gap in % of children who reach expected level of development at 2-2.5 years of age between highest and lowest York ward (4 yr aggregated)	13.10% (2021/22)	13.65% (2022/23)	➡	Annual	Not available	2023/24 data available in October 2024
Absolute gap in % of Year 6 recorded overweight (incl. obesity) between highest and lowest York ward (3 year aggregated)	24.40% (2021/22)	24.68% (2022/23)	➡	Annual	Not available	2023/24 data available in December 2024
Absolute gap in % of children totally or partially breastfeeding at 6-8 weeks between highest and lowest York ward (4 year aggregated ward data)	36.70% (2021/22)	38.98% (2022/23)	➡	Annual	Not available	2023/24 data available in October 2024
Number of children in care, excluding Short Breaks - (Snapshot)	243 (2023/24)	245 (Q1 2024/25)	➡	Quarterly	National Data 2022/23 71	Q2 2024/25 data available in October 2024
Number of children subject to a Child Protection Plan - (Snapshot)	142 (2023/24)	138 (Q1 2024/25)	➡	Quarterly	National Data 2022/23 43.2	Q2 2024/25 data available in October 2024
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Education and Skills: High quality skills and learning for all (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
% of working age population qualified - to at least L2 and above (New methodology from 2022/23)	94.2% (2022/23)	90% (2023/24)	➡	Annual	National Data 2023/24: 86.5%	2024/25 data available in May 2025
% of working age population qualified - to at least L4 and above (New methodology from 2022/23)	60.3% (2022/23)	53.8% (2023/24)	➡	Annual	National Data 2023/24: 47.3%	2024/25 data available in May 2025
% of pupils achieving 9-4 or above in English & Maths at KS4 (C or above before 2016/17)	75.30% (2021/22)	70.20% (2022/23)	➡	Annual	National Data 2022/23 65.30%	2023/24 data available in December 2024
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Education and Skills: High quality skills and learning for all (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
% of children who have achieved a Good Level of Development (GLD) at Foundation Stage - (Snapshot)	70.90% (2021/22)	69.70% (2022/23)	➡	Annual	National Data 2022/23 67.20%	2023/24 data available in December 2024
Number of children who are eligible for a free school meal in the primary sector (excluding Danesgate) - (Jan Census snapshot)	2,197 (2022/23)	2,320 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
% of children who are eligible for a free school meal in the primary sector (excluding Danesgate)	15.88% (2022/23)	16.99% (2023/24)	➡	Annual	National Data 2023/24 24.29%	2024/25 data available in July 2025
Number of children who are eligible and taking a free school meal in the primary sector (excluding Danesgate) - (Jan Census snapshot)	1,760 (2022/23)	1,938 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
% of children taking a free school meal in the primary sector (excluding Danesgate) - (Jan Census snapshot)	12.72% (2022/23)	14.19% (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
Number of children who are eligible for a free school meal in the secondary sector (excluding Danesgate) - (Jan Census snapshot)	1,621 (2022/23)	1,729 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
% of children who are eligible for a free school meal in the secondary sector (excluding Danesgate)	14.26% (2022/23)	15.15% (2023/24)	➡	Annual	National Data 2023/24 24.12%	2024/25 data available in July 2025
Number of children who are eligible and taking a free school meal in the secondary sector (excluding Danesgate) - (Jan Census snapshot)	1,159 (2022/23)	1,299 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
% of children taking a free school meal in the secondary sector (excluding Danesgate) - (Jan Census snapshot)	10.20% (2022/23)	11.38% (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
Total number of children who are eligible for a free school meal - (York LA Local Measure) - (Jan Census snapshot)	3,985 (2022/23)	4,246 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
Total number of children who are eligible and taking a free school meal - (York LA Local Measure) - (Jan Census snapshot)	2,987 (2022/23)	3,289 (2023/24)	➡	Annual	Not available	2024/25 data available in July 2025
Total number of active EHCPs overseen by SEND Services (Snapshot)	1,400 (2023/24)	1,432 (May 2024)	➡	Monthly	Not available	Q1 2024/25 data available in August 2024
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Economy: A fair, thriving, green economy for all (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Universal Credit: Claimants	13,258 (2023/24)	13,387 (Q1 2024/25)	→	Quarterly	Not available	Q2 2024/25 data available in October 2024
Earnings gap between the 25 percentile and the median (£) (York)	£164.20 (2022/23)	£152.20 (2023/24)	↓ Good	Annual	Not available	2024/25 data available in December 2024
Housing affordability (median house prices to earnings ratio)	8.85 (2021/22)	9.3 (2022/23)	↑ Bad	Annual	National Data 2022/23 8.14	2023/24 data available in March 2025
% of vacant city centre shops	8.87% (2023/24)	8.40% (Q1 2024/25)	→	Monthly	National Data 2022/23 13.80%	Q2 2024/25 data available in October 2024
Business Startups - (YTD)	796 (February 2023)	767 (February 2024)	→	Quarterly	Not available	TBC
GVA per head (£)	33,571 (2021/22)	37,313 (2022/23)	↑ Good	Annual	Regional Rank 2022/23: 2	2023/24 data available in May 2025
% of working age population in employment (16-64)	83.60% (2022/23)	78.00% (2023/24)	→	Quarterly	National Data 2023/24 75.50%	Q1 2024/25 data available in October 2024
% of Total Employees working for an Accredited Good Business Charter employer	12.10% (2021/22)	13.40% (2022/23)	→	Annual	Not available	2023/24 data available in October 2024
% of Total Employees working for an Accredited Living Wage employer	14% (2021/22)	16% (2022/23)	→	Annual	Not available	2023/24 data available in September 2024
Survival of Newly Born Businesses post 1 year	94.00% (2021/22)	94.40% (2022/23)	→	Annual	Not available	2023/24 data available in November 2024
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Transport: Sustainable accessible transport for all (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
P&R Passenger Journeys	2m (YTD Dec 21)	2.4m (Prov) (YTD Dec 22)	↑ Good	Quarterly	Not available	TBC
Local bus passenger journeys originating in the authority area (excluding P&R)	5.54m (YTD Dec 22)	7.26m (Prov) (YTD Dec 22)	↑ Good	Quarterly	Not available	TBC
Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.09m)	2.07m (2021/22)	2.08m (2022/23)	→	Annual	Not available	2023/24 data available in Summer 2024
Index of cycling activity (12 hour) from 2009 Baseline (31,587)	115.00% (2022)	113.00% (2023)	→	Annual	Not available	2024 data available early 2025
Index of pedestrians walking to and from the City Centre (12 hour in and out combined) from 2009/10 Baseline (37,278)	104.00% (2021)	123.00% (2022)	→	Annual	Not available	2023 data available in Summer 2024
% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train)	60% (2022)	78% (2023)	→	Annual	Not available	2024 data available June 2025
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Transport: Sustainable accessible transport for all (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
The number of CYC electric vehicle recharging points in York	103 (2023/24)	103 (Q1 2024/25)	→	Quarterly	Not available	Q2 2024/25 data available in October 2024
% of Principal roads where maintenance should be considered	11% (2021/22)	11% (2023/24)	→	Annual	National Data 2022/23 4%	2024/25 data available in June 2025
% of Non-principal classified roads where maintenance should be considered	23% (2021/22)	25% (2023/24)	→	Annual	National Data 2022/23 6%	2024/25 data available in June 2025
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Housing: Increasing the supply of affordable housing (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Number of new affordable homes delivered in York	109 (2022/23)	122 (2023/24)	➡	Quarterly	Not available	Q1 2024/25 data available in September 2024
% of dwellings with energy rating in A-C band in the EPC Register - Snapshot	44.60% (2023/24)	45.10% (Q1 2024/25)	↑ Good	Monthly	Not available	Q2 2024/25 data available in November 2024
Net Additional Homes Provided - (YTD)	459 (2022/23)	528 (2023/24)	↑ Good	Bi-annual	Not available	2024/25 mid-year data available in December 2024
Net Housing Consents - (YTD)	1,559 (2022/23)	658 (2023/24)	↓ Bad	Bi-annual	Not available	2024/25 mid-year data available in December 2024
Number of homeless households with dependent children in temporary accommodation - (Snapshot)	35 (2022/23)	29 (2023/24)	↓ Good	Quarterly	Not available	Q1 2024/25 data available in October 2024
Number of people sleeping rough - local data - (Snapshot)	23 (2023/24)	22 (Q1 2024/25)	➡	Monthly	Not available	Q2 2024/25 data available in October 2024
HMO's as % of properties in York	NA	NA	➡	Annual	Not available	TBC
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Housing: Increasing the supply of affordable housing (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
% of dwellings failing to meet the decent homes standard	4.88% (2021/22)	1.60% (2022/23)	↓ Good	Annual	Not available	2023/24 data available in September 2024
% of Repairs completed on first visit	80.26% (2023/24)	86.08% (Q1 2024/25)	➡	Quarterly	Housemark Median 2022/23 86.02%	Q2 2024/25 data available in October 2024
Number of Void Properties - Standard Voids - (Snapshot)	52 (2023/24)	59 (Q1 2024/25)	➡	Monthly	Not available	Q2 2024/25 data available in October 2024
Number of Void Properties - Major Works Voids - (Snapshot)	6 (2023/24)	3 (Q1 2024/25)	↓ Good	Monthly	Not available	Q2 2024/25 data available in October 2024
Number of Void Properties - Capital Projects Voids - (Snapshot)	26 (2023/24)	19 (Q1 2024/25)	➡	Monthly	Not available	Q2 2024/25 data available in October 2024
Number of Void Properties - Total Voids (Excludes Not Offerable) - (Snapshot)	84 (2023/24)	81 (Q1 2024/25)	↓ Good	Monthly	Not available	Q2 2024/25 data available in October 2024
Number of Void Properties - Not Offerables - (Snapshot)	77 (2023/24)	77 (Q1 2024/25)	➡	Monthly	Not available	Q2 2024/25 data available in October 2024
% of tenants satisfied that their landlord provides a home that is well maintained	NC	63.58% (2023/24)	➡	Annual	Not available	2024/25 data available in February 2025
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Sustainability: Cutting carbon, enhancing the environment for our future (City)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
The average of maximum annual mean Nitrogen Dioxide concentration recorded across three areas of technical breach (at points of relevant public exposure) - Calendar year	44.1 (2022/23)	38.8 (2023/24)	➡	Annual	Not available	2024/25 data available in April 2025
Percentage of household waste sent for reuse, recycling or composting	41.26% (Prov) (2022/23)	40.68% (Prov) (2023/24)	➡	Quarterly	National Data 2022/23 41.70%	Q1 2024/25 data available in October 2024
Carbon emissions across the city (tonnes of carbon dioxide equivalent) - (Calendar Year)	912 (2019)	816 (2020)	⬇️ Good	Annual	Not available	2021 data available in October 2024
% of Talkabout panel satisfied with their local area as a place to live	79.68% (Q3 2023/24)	81.00% (Q1 2024/25)	➡	Bi-annual	Community Life Survey 2021/22 76%	Q3 2024/25 data available in January 2025
% of Talkabout panel who give unpaid help to any group, club or organisation	60.17% (Q3 2023/24)	64.42% (Q1 2024/25)	⬆️ Good	Bi-annual	Community Life Survey 2021/22 55%	Q3 2024/25 data available in January 2025
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Sustainability: Cutting carbon, enhancing the environment for our future (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	3,633.3 (2021/22)	3,462.4 (2022/23)	➡	Annual	Not available	2023/24 data available in October 2024
Number of trees planted (CYC)	1,099 (2022/23)	1,240 (2023/24)	⬆️ Good	Annual	Not available	2024/25 data available in May 2025
% of Talkabout panel who think that the council are doing well at improving green spaces	36.84% (Q3 2023/24)	36.70% (Q1 2024/25)	➡	Bi-annual	Not available	Q3 2024/25 data available in January 2025
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How the Council will operate (Council)						
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
FOI & EIR - % Requests responded to in time - (YTD)	88.99% (2023/24)	97.64% (Q1 2024/25)	⬆️ Good	Monthly	Not available	Q2 2024/25 data available in October 2024
% of 4Cs Complaints responded to 'In Time'	85.54% (2023/24)	51.79% (Q1 2024/25)	⬇️ Bad	Monthly	Not available	Q2 2024/25 data available in October 2024
The % of the Talkabout panel reporting an 'excellent' experience when they last contacted the council about a service	8.56% (Q3 2023/24)	8.42% (Q1 2024/25)	➡	Quarterly	Not available	Q3 2024/25 data available in January 2025
The % of the Talkabout panel reporting a 'good' experience when they last contacted the council about a service	27.35% (Q3 2023/24)	22.11% (Q1 2024/25)	➡	Quarterly	Not available	Q3 2024/25 data available in January 2025
The % of the Talkabout panel reporting a 'satisfactory' experience when they last contacted the council about a service	27.07% (Q3 2023/24)	28.16% (Q1 2024/25)	➡	Quarterly	Not available	Q3 2024/25 data available in January 2025
The % of the Talkabout panel reporting a 'poor' experience when they last contacted the council about a service	15.47% (Q3 2023/24)	17.37% (Q1 2024/25)	➡	Quarterly	Not available	Q3 2024/25 data available in January 2025
Average Sickness Days per FTE - CYC (Excluding Schools) - (Rolling 12 Month)	11.34 (May 2023)	11.44 (May 2024)	➡	Monthly	CIPD (Public Sector) 2022/23 10.6	Q1 2024/25 data available in September 2024
York Customer Centre average speed of answer	00:00:13 (Phone) (2023/24)	00:00:42 (Phone) (Q1 2024/25)	➡	Monthly	Not available	Q2 2024/25 data available in October 2024
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